

Date of trip	Day and date	
Leader	Name	
Number in party	Include the leader	
Where we are going	Region (e.g. Yorkshire Dales)	
	Cave or mine name(s)	
	Nearest town/village	
	Cave rescue team to call	
	Any other useful reference	
Planned route	Especially for long and complicated systems	
Time to call rescue	Include day if appropriate	
Time due out	May be before time to call rescue – the 'time window'	
Car details	Registration number(s)	
	Planned parking place	
Mobile number(s) of party	Try to include a couple of numbers on different networks	
Any other information	E.g. where staying in caving area	

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How to Call-out Cave Rescue (taken from the BCRC website)

If you need the assistance of a cave rescue team you should dial **999** and ask for the police, then for Cave Rescue.

Action Taken by the Police

- The police will want to take your name and the telephone number from which you are calling. They will then ask you to stay by that telephone or in the case of a mobile keep it switched on.
- The police will then contact a controller or warden from the rescue team that will undertake the rescue. Your name and phone number will be passed on.
- The warden or controller **WILL** call you back on that phone to ascertain as much detail of the incident and to determine what course of action is to be taken. Please be patient and pass on as much detail as you can.
- Users of mobile phones should be aware that the controller/warden will phone back and thus be aware of low phone batteries or other problems associated with mobile phones.

Problems with the 999 System

- With the rise of both mobile phones and with the centralisation of the 999 landline system, we have occasionally encountered problems with callouts being sent to the wrong place. Cave Rescues do not happen very often – in recent years there has been less than one a week. So the handling centres may well be unfamiliar with the procedure.
- The call centre should direct your request for cave rescue assistance to the police force in which the incident has happened. You can expedite this in the case of problems by knowing where your callout should be routed.

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